

Trust actually: Building teams that love to work together

Zainab Walsh

Veramed, London, United Kingdom

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Please provide a brief biography for the Presenting author(s)

Director, Statistics at Veramed. 20+ years as a statistician within the pharmaceutical industry including a number of leadership and team lead roles.

Single topic, multi-speaker session, Workshop or Single presentation submission

A single presentation/poster

Single presentation or poster submission

Almost everything within the pharmaceutical industry is a team effort. From analysing a clinical trial, to developing training for staff to keeping to an agreed budget, none of these tasks are the responsibility of one sole individual. A team that doesn't trust each other will not be efficient or effective and could easily fall apart under pressure. If distrust manifests within a team, then people will work individually rather than together and the advantages of teamwork such as productivity, better problem solving, considered risk-taking and innovation will disappear. Therefore, it's essential to set up the right environment for your team from the start and that starts with you – the leader. Leaders are role models for their teams and set the standard for how that team will operate.

This presentation will cover how to be an effective and compassionate leader but hold people to account and set standards to be met. I will provide some take away strategies for setting up an open and collaborative environment for your team to thrive in and ways to troubleshoot when things don't go as expected. I will also discuss how the expectations set are not just about the team. How a leader behaves and communicates is just as important in ensuring that trust develops within a team and sets the groundwork for a positive working environment. These tips will support you to set up teams in our fast-paced industry that are effective and enjoyable to work in – every time.